

TERMS & CONDITIONS for APPLIANCE SERVICES

Appliances repaired by: *Tim Stockman Appliance Services Ltd also known and referred to as APPLIANCE SERVICES*
163 Antigua St, Waltham ChCh. Ph. 03 3661118

1. PAYMENT The Customer shall pay for the time, quote or repair as well as any other related charges as noted on this Agreement.

Accounts not settled by the time due may be charged interest at the rate of 2% per month.

In the event where your overdue account is referred to a collection agency and/or law firm, you will be liable for all costs which would be incurred as if the debt is collected in full, including commission on collection of the additional costs and also including legal demand.

2. RETURN OR DELIVERY OF EQUIPMENT The customer acknowledges pickup or return of the equipment shall be made within 72 hours of being notified by APPLIANCE SERVICES staff.

3. CUSTODY The Customer is responsible for full payment and collection of the Appliance in a timely manner, this means arrange to pick up or deliver within 72 hours of being informed that the appliance is ready. Failure to pay, collect, or arrange delivery may result in forfeiture of the appliance, at the sole discretion of APPLIANCE SERVICES.

4. WARRANT

APPLIANCE SERVICES warrants all repairs with a 6 months parts and labour guarantee, warranty applies to specific work performed on Appliance only. If the Appliance fails within this period then APPLIANCE SERVICES will endeavour to inspect within a timely manner. Any repairs required that fall outside of specific work previously carried out customer agrees to pay APPLIANCE SERVICES for parts and labour as advised. APPLIANCE SERVICES is not responsible or liable for the failure of the Appliance to perform the task required for the Customer. Any warranty work carried out needs to be either within Christchurch Metro Area, or brought to APPLIANCE SERVICES repair workshop by customer as per original repair.

5. ASSIGNMENT The agreement and the rights pertaining therein shall not be assigned by the customer to any other party.

6. DEFAULT The Customer shall be in default of the Agreement and APPLIANCE SERVICES shall be entitled to the Appliance where:

(a) The Appliance has not been paid for, collected, or delivery arranged in a timely manner, this time being 72 hours from time advised Appliance is ready, either by phone, text or email as per contact details supplied on this form.

(b) The Customer has breached the terms of the Agreement.

(c) The Customer has committed an act of insolvency or bankruptcy.

(d) The payment or related charges owing on the Appliance are overdue.

7. INSPECTION The Customer contracts APPLIANCE SERVICES to inspect the Appliance, quote and repair as required, and the Customer agrees to pay APPLIANCE SERVICES for time, parts & labour as charged.

8. LIABILITY

(a) APPLIANCE SERVICES shall not be liable for any consequential loss or losses due to any failure of the Appliance or in the event of any breach of the Agreement by APPLIANCE SERVICES.

(b) The Customer agrees to fully indemnify APPLIANCE SERVICES for all or any losses it may incur in respect of claims made against APPLIANCE SERVICES arising out of matters relating to the use of the equipment by the Customer or any other person during the term of the Agreement.

(c) APPLIANCE SERVICES shall take all care but no responsibility for the Appliance while it's in our possession.

DECLARATION: I have read, understood and undertake to assure compliance with the terms and conditions listed above.

Name of authorised signatory or Customer.....

Address.....Ph.....

Email Address.....

SignatureDate.....